For more information or to sign up to the Herbert Protocol in Bedfordshire; please contact 101 or email: dementia@bedfordshire.pnn.police.uk

The Herbert Protocol is running throughout Bedfordshire to support people living with dementia in our communities.

It is designed to protect the vulnerable whilst respecting and understanding their need for independence.

“Alzheimer’s Society is delighted to be working with Bedfordshire Police on this initiative. The Herbert Protocol will benefit from the professional support of one of our Dementia Support Workers, to assist officers when a person with dementia, Alzheimer’s Disease or memory problems is reported missing.”

Tina Keirman, Operations Manager at Alzheimer’s Society for Bedfordshire and Cambridgeshire

Do you care for someone with Dementia, Alzheimer’s Disease or memory problems and worry they may go missing?

We’re here to help.
There is nothing more frightening than when a loved one, friend or neighbour fails to return to where they should. For people living with someone with dementia this could be quite common. The Herbert Protocol can give you some peace of mind.

What is it?
The Herbert Protocol is a national scheme designed not only to prevent people living with dementia, Alzheimer’s disease or memory problems going missing but to improve responses for locating them if they do.

How to register
Referrals to the Herbert Protocol can come from anyone! Carers, family, care givers, other agencies and people living with dementia themselves who are deemed at risk of going missing can contact 101 or email: dementia@bedfordshire.pnn.police.uk

We will then arrange a visit to complete a document giving police all the information they will need should the person with dementia go missing. Information includes places they frequent, normal routes taken, activities they enjoyed earlier in life and a current photo. These visits will also include advice for the person with dementia and their family to help keep them safe and well.

When someone goes missing
On discovering a person has gone missing, please dial 999, this will be treated as a priority by Bedfordshire Police.

The police will manage and conduct the missing person enquiry based on the information provided to locate the individual as quickly as possible.

When the person is found
Upon their return they will be contacted to check on their welfare. Advice and support will be offered to reduce the risk of this happening again.

"The Herbert Protocol is here to provide a simple way for people living with dementia to access community safety advice and support from their police and fire and rescue service which contributes to building dementia-friendly communities.”

Chief Inspector Jaki Whittred
Bedfordshire Police