



Geneen Bill
Information Rights
Bedfordshire Police Headquarters,
Woburn Road, Kempston,
Bedford, MK43 9AX

Telephone: 01234 842547
Email: foi@bedfordshire.pnn.police.uk

1st March 2019

Our Ref: FOI2019/00644

Dear Requestor

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2019/00644

I write in connection with your request for information received on 28th January. I note you seek access to the following information:

1. The name of the case management system you use for ASB
2. The name of the case management system you use for Domestic Abuse
3. The name of the case management system you use for Safeguarding
4. The name of the case management system you use for Integrated Offender Management
4. The annual support and maintenance cost for the above systems i.e. the sum paid to the supplier annually
5. When are the contracts for the above due for renewal and the notice period?
6. Do you pay user licences for the above systems?
7. Do your partner agencies have access to the above systems?
8. Do your partners have to pay to access the above systems?

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

Response - Following enquiries within the Force please see our response below.

1. Safety-Net
2. Athena
3. Athena
4. Athena
4. Safety-Net is used by Bedfordshire and Hertfordshire therefore the sum paid is for both forces £45862.50 per annum
5. Safety Net 31.10.19
6. Yes
7. Yes, only on Police premises
8. Yes

The numerical data presented in this response is an un-audited snapshot of un-published data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

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Bedfordshire Police provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Bedfordshire Police if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.