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5th April 2019

Our Ref: FOI2019/01646

Dear Requestor

**REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000 Ref No: FOI2019/01646**

I write in connection with your request for information received on 12th March. I note you seek access to the following information:

**Could you please provide a copy of the free text reports for all crimes relating to “Airbnb” in your area, broken down by calendar year, from 2014, 2015, 2016, 2017, and 2018.**

**For each report, could you also list the category of the crime, and if possible what LSOA (Lower Super Output Area) it was in.**

I am required by the Freedom of Information Act 2000 (The Act) to handle all requests in a manner that is blind to the identity of the requestor. Any information released in response to a request is regarded as being published and therefore, in the public domain without caveat.

**RESPONSE** - Following enquiries within the Force please see our response in the tables below: -

Bedfordshire Police made a significant investment in a new ICT system, Athena, in May of this year which, when fully implemented, will help keep Bedfordshire safe, bring more offenders to justice and improve outcomes for victims. Updating our ICT was absolutely necessary to ensure Bedfordshire Police remains as effective and efficient as possible. The public should be reassured crime continues to be reported and investigated as normal but whilst colleagues become more comfortable and familiar with how Athena works Bedfordshire Police has some concerns around data quality for which reason some of the data provided concerning events recorded after 23 May, may include some inaccuracies. We apologise for the situation and are working to resolve it as soon as possible.

Recorded Crimes - Free text search 'Airbnb'			
01.01.2014 - 31.12.2018			
	2017	2018	Grand Total
<b>BEDFORD</b>	<b>1</b>		<b>1</b>
Other Theft	1		1
<b>LUTON</b>		<b>2</b>	<b>2</b>
Criminal Damage		1	1
Other Theft		1	1
<b>Grand Total</b>	<b>1</b>	<b>2</b>	<b>3</b>

Text 1 –

LOCATION OF OFFENCE IS A \*\*\*\* CONVERTED DWELLING IN THE TOWN OF \*\*\*\*. THE IP HAS A FLAT ABOVE \*\*\*\* THAT HAS BEEN LEFT TO BE MANAGED BY \*\*\*\* AND TO \*\*\*\*. THIS UNKNOWN CLIENT HAS LISTED THE FLAT ON AIRBNB WEBSITE AND THE FLAT IS BEING USED EVERY WEEKEND FOR \*\*\*\* AND ROWDY BEHAVIOUR ALL NIGHT INTO THE SMALL HOURS OF THE MORNING. THE IP RESIDES BELOW THIS FLAT WITH \*\*\*\*. THE IP HAS TRIED TO OBJECT TO THIS THROUGH \*\*\*\* BUT THEY HAVE TOLD \*\*\*\* THAT THEY WILL HONOUR THE 1 YEAR RENTAL AGREEMENT WITH THEIR CLIENT BEFORE CHALLENGING THEM ON THE SUBLETTING ISSUE. DUE TO

THIS THE IP HAS FELT ALONE AND UNSUPPORTED, \*\*\*\* HAS TAKEN TO CONFRONTING THE ROWDY AIRBNB VISITORS AS AND WHEN THEY CAUSE DISRUPTIONS. DUE TO THIS THE IP HAS HAD \*\*\*\* GARDEN SHED BURNED DOWN AND HAS BEEN THREATENED WITH VIOLENCE. BETWEEN STATED TIMES ON STATED DATE HAVING CONFRONTED A GROUP OF MALES ABOVE \*\*\*\* AND BEING RIDICULED AND THREATENED, THE IP HAS HEARD A LOUD AND HEATED ARGUMENT BETWEEN MORE THAN ONE \*\*\*\* MALE AND A FEMALE, THE ARGUMENT HAS CONTINUED DOWN THE STAIRS, OUTSIDE \*\*\*\* DOOR AND THEN OUTSIDE OF THE BUILDING WHERE THE MALES HAVE BEGUN KICKING FENCE PANELS CAUSING THE VERTICAL BOARDS TO SNAP. THE IP HAS CONFRONTED THE MALES AGAIN AS \*\*\*\* HAS LOOKED OUT OF \*\*\*\* WINDOW AND SAW THE MALES JUST AFTER THE KICKING STILL STANDING THERE, THE MALES SAID "YOU DIDN'T SEE US DO IT" THE MALES WERE VERY INTOXICATED AND WALKED AWAY. THERE IS NO KNOWN CCTV NO KNOWN WITNESSES AND NO SCOPE FOR SOCO

*Text 2 -*

LOCATION OF THE OFFENCE IS A LARGE \*\*\*\* IN THE TOWN OF \*\*. BETWEEN STATED DATES AND TIMES, IP WAS STAYING AS A GUEST IN THE HOUSE. AN UNKNOWN OFFENDER HAS REMOVED \*\*\*\* DEBIT CARD FROM \*\*\*\* PURSE. OFFENDER THEN MADE OFF IN AN UNKNOWN DIRECTION BY UNKNOWN MEANS. \*\*\*\* DEPARTMENT HAVE CONTACTED THE IP AND NOTIFIED \*\*\*\* THAT THERE HAVE BEEN 12 CONTACTLESS TRANSACTIONS MADE OF THE CARD. THEY HAVE NOT YET PROVIDED LOCATIONS AND TIMES OF THE TRANSACTIONS. IP WAS STAYING IN THE PROPERTY AS AN AIRBNB RENTAL. \*\*\*\* STATES THAT DURING \*\*\*\* STAY THE OWNER'S \*\*\*\* RAN AWAY AND IT MAY HAVE BEEN \*\*\*\* WHO TOOK THE CARD. THE DOOR TO THE PROPERTY WAS LOCKED SO NO ONE ELSE COULD HAVE ENTERED AND IT MUST HAVE BEEN SOMEONE AT THE PROPERTY.

*Text 3 -*

THE LOCATION IS THE IPS HOME IN \*\*. THE IP ADVERTISES ROOMS FOR RENT VIA AIRBNB AND ALSO DIRECTLY. THE OFFENDER HAD MADE CONTACT WITH THE IP VIA THE APP BUT HAD THEN ARRANGED TO HAVE \*\*\*\* STAY FOR CASH, WITHOUT USING AIRBNB FOR THE BOOKING. ON \*\* THE OFFENDER ARRIVED AT THE LOCATION IN AN INTOXICATED STATE AND SAID THAT \*\*\*\* HAD BEEN DRINKING SINCE \*\*\*\* FINISHED WORK IN THE AFTERNOON. THE OFFENDER WAS FRIENDLY AND THE IP DECIDED TO LET \*\*\*\* STAY. THE IP GAVE \*\*\*\* A KEY AND ALLOWED \*\*\*\* TO USE \*\*\*\* CHARGER IN THE ROOM. THE OFFENDER WAS CAUSING SLIGHT ISSUES WITH OTHER GUESTS BY KNOCKING ON THEIR DOOR TO OFFER THEM DRINKS AND URINATING IN \*\*\*\* ROOM WITHOUT THE DOOR BEING CLOSED. THE OFFENDER THEN LEFT FOR THE EVENING. WHEN \*\*\*\* RETURNED AT \*\* HOURS \*\*\*\* COULD BARELY SPEAK AND NEEDED ASSISTANCE IN GETTING TO \*\*\*\* ROOM. ON THE STATED DATE THE OFFENDER WAS DUE TO CHECK OUT OF THE LOCATION, PAY THE £20 BILL AND RETURN THE KEYS AND THE IPS CHARGER HOWEVER WHEN THE IP RETURNED TO THE HOUSE AFTER AN APPOINTMENT, THE OFFENDER WAS GONE, HAD TAKEN THE HOUSE KEYS ALONG WITH THE CHARGER AND HAD NOT LEFT ANY PAYMENT. THE ROOM WAS ALSO LEFT IN DISARRAY WITH ITEMS STREW ABOUT THE ROOM AND THE FURNITURE MOVED ABOUT. THE IP TRIED TO CONTACT THE OFFENDER BY PHONE HOWEVER HAS NOT BEEN ABLE TO SPEAK TO \*\*\*\* AND THE OFFENDER HAS RETURNED \*\*\*\* CALLS. THE IP HAS SENT MESSAGES TO THE IP REGARDING THE STOLEN ITEMS BUT AGAIN HAS HAD NO RESPONSE.

Some of the 'text' data has had to be redacted to avoid implementing a Section 40 FOI exemption.

The numerical data presented in this response is an un-audited snapshot of un-published data sourced from "live" systems and is subject to the interpretation of the original request by the individual extracting the data.

Should you have any further enquiries concerning this matter please do not hesitate to contact me quoting the above reference number.

Yours sincerely

Gary Maxey  
Information Rights

Bedfordshire Police provides you the right to request an independent review of this response under its review procedure. If you require such a review you must notify us within two months from the date of this letter. After lodging a complaint with Bedfordshire Police if you are still dissatisfied with the decision you may make an application to the Information Commissioner. For information on how to make a complaint please visit their website at <https://ico.org.uk/concerns/> or contact them on 0303 123 1113.